

## Automotive Service Advisor

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Company: RED Automotive

Location: Kitchener

Category: other-general

**Company Description**RED Automotive is a full-service auto repair shop located in Kitchener, Ontario. We provide maintenance and repair services to all vehicles and models of individuals, corporations and fleets. We believe in providing the best service by being good to each other and working towards changing the automotive industry, one step at a time.

**Role Description**This is a full-time on-site role for an Automotive Service Advisor. The Automotive Service Advisor will be responsible for day-to-day tasks such as Greet and assist customers with their automotive needs Provide expert advice on automotive parts, tires, wheels and aftermarket accesories Assist with product selection and purchases Handle customer inquires and resolve issues with proffesionalism, ensuring customer satisfaction Utilize your mechanical knowledge to assist customers with technical questions Operate both automatic and standad transmission vehicles as needed

**Qualifications**Skills in Vehicle Maintenance and Automotive Repair. Excellent Communication and Customer Service skills. Able to resolve customer issues and ensuring customer satisfaction Prior experience in a similar role will be an asset Attention to detail and organizational skills Ability to work in a fast-paced environment and multitasking Experience in Automotive Service Advisor or Automotive Parts sales would be considered an asset. Some Social Media knowledge.

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