

Bilingual Customer Service Representative (French)

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Company: CB Canada

Location: Toronto

Category: office-and-administrative-support

Bilingual Customer Service Representative (English / French)

Starting from \$62,000 to \$70,000 per year

PLUS a \$2,500 Sign-on Bonus

Toronto Branch

3333 James Snow Parkway, Milton, ON L9T 8L1

Uline. Where work ethic and hustle are rewarded. Customer Service is the heartbeat of our company.

Hours: Various shifts available.

Position Responsibilities

Guide and process customer orders and inquiries in a fast-paced environment using world-class technology.

Communicate with customers via phone, email and chat.

Solve customer problems and find best possible solutions.

Help customers navigate Uline's website and place orders online.

Provide knowledgeable answers to questions about products, pricing and availability.

Respond to shipping inquiries and answer order status questions.

Become a product expert and understand each customer's needs to provide real,

effective solutions and deliver exceptional customer service.

Minimum Requirements

High school diploma or equivalent with 2+ years of relevant experience. Bachelor's degree **preferred**.

Bilingual (English / French) -100% in both verbal and written forms.

Desire to provide the best possible experience for our customers.

Thrive in a fast-paced environment with coaching support.

Benefits

Company-paid extended health coverage that includes medical, dental and vision after only 30 days.

Basic life insurance, disability and wellness programs.

RRSP with 5% employer match, eligible after 30 days.

Paid holidays and generous paid time off.

Bonus programs that include annual performance, sales goals and profit sharing.

Employee Perks

Best-in-class, clean, modern facilities.

First-class fitness center.

About Uline

Uline is North America's leading distributor of shipping, industrial and packaging materials.

We're a family-owned company known for incredible service, quality products and same-day shipping of our huge in-stock inventory. With over 8,500 employees across 12 locations, it's time you joined Uline.

Uline is proud to operate as a drug-free workplace

Uline is an Equal Opportunity Employer

#LI-AM1

(#IN-TORCS)

Our employees make the difference and we are committed to offering exceptional benefits and perks! Explore <https://www.uline.jobs/#working-here>>Uline.jobs to learn more!

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