

Business Analyst

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Company: OmniUpdate (Now Modern Campus)

Location: Toronto

Category: other-general

Who we are...

Modern Campus is obsessed with empowering its 1,800+ higher education customers to thrive when radical transformation is required to respond to lower student enrollments and revenue, rising costs, crushing student debt and administrative complexity.

The Modern Campus engagement platform powers solutions for non-traditional student management, web content management, catalog and curriculum management, student engagement and development, conversational text messaging, career pathways, and campus maps and virtual tours. The result: innovative institutions can create a learner-to-earner lifecycle that engages modern learners for life, while providing modern administrators with the tools needed to streamline workflows and drive high efficiency. Learn how Modern Campus is leading the modern learner engagement movement at moderncampus.com and follow us on LinkedIn.

What's the role?

We are looking for a Business Analyst with system integrations focus who will support our consultants as they guide and assist clients with the planning, design, build, training & implementation of Continuing Education & Workforce Development (CEWD) Lifelong Learning products (Destiny One & Lumens).

Serve as primary point of contact for scheduling, scope confirmation, documentation and delivering and/or receiving materials of integration projects from clients.

Lead the scoping of enterprise-level implementation projects or customer change requests once sufficient product and implementation process knowledge has been acquired.

Documenting client business rules applicable for system integrations, as well as defining scope, objectives, and formulating product, features and processes to satisfy Customer requirements.

Researching third-party system integration APIs.

Define project requirements by identifying project milestones, phases, and elements.

Help lead Agile Development teams for enterprise level accounts, developing and prioritizing user stories in sprints, leading sprint planning sessions and reviews.

Prepare and deliver customized product training to customer stakeholders, executing and leading train-the-trainer sessions.

Maintaining an in-depth understanding of Destiny One and Lumens

Triage issues and provide advanced customer support, identifying use cases or change requests where a consultant is required.

Coordinate activities and work with cross-functional teams such as development, dev-ops, and sales.

Play a role in reviewing, updating, and improving our internal documentation, client-facing materials, and project delivery methods.

What we offer...

The salary range* for this full-time position is between \$75,000 - \$120,000

Remote first workplace – whether working from one of our offices or remotely, our employees get things done!

RRSP/401(k) with matching employer contributions

Professional development and internal career mobility opportunities

Flexible time off

Comprehensive benefits package

Mental health benefits

Financial health benefits

DEI, Culture and Environment employee led committees.

Collaborative work environment

What you offer...

University degree or College diploma in Business Administration, Computer Science and/or relevant work experience

3 - 5years experience of working as a Business Analyst, ideally on enterprise software implementation and system integration projects for a SaaS product in a B2B environment.

Experience working with any of the following third-party products as a subject matter expert or a technical integration consultant: Ellucian Banner, Ellucian Colleague, PeopleSoft Campus Solutions, Salesforce, Salesforce with EDA, Workday.

Advanced technical abilities in working with APIs and the technologies used (I.e. XML, JSON).

Knowledge or exposure to Agile (Scrum) methodologies and experience writing requirements and user stories.

Strong analytical and problem-solving skills, with the ability to think critically and strategically.

Excellent communication and interpersonal skills, with the ability to effectively collaborate with stakeholders at all levels

Proven track record of successfully delivering complex projects on time and within budget

What we believe...
At Modern Campus, we believe that a diverse, equitable and inclusive workplace furthers relevance, resilience, and longevity. We encourage people from all backgrounds, ages, abilities, and experiences to apply for our positions. Modern Campus is proud to be an equal opportunity workplace and is committed to bring on hires regardless of race, color, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or Veteran status (for US candidates). If you require accommodations during any part of the interview process due to a disability, please let our recruiter know.* Our salary ranges reflect the minimum and maximum target for new hires for the position within the US and Canada. Within the range, individual pay is determined by factors including job-related skills, experience, and relevant education or training.

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Cross References and Citations:

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2. [Business Analyst Nightshiftjobs Jobs Toronto Nightshiftjobs](#)
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