

Senior Compliance Consultant, Group Benefits

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Company: Manulife Insurance Malaysia

Location: Montreal

Category: management

Senior Compliance Consultant, Group Benefits page is loadedSenior Compliance Consultant, Group BenefitsApplylocationsMontreal, Quebec time typeFull time posted on Posted 3 Days Ago job requisition id JR24030132 We are a leading financial services provider committed to making decisions easier and lives better for our customers and colleagues around the world. From our environmental initiatives to our community investments, we lead with values throughout our business. To help us stand out, we help you step up, because when colleagues are healthy, respected and meaningfully challenged, we all thrive. Discover how you can grow your career, make impact and drive real change with our Winning Team today.

Working Arrangement

Hybrid Job Description

The Compliance Consultant will provide ongoing support to our Group Benefits business. Responsibilities will include handling inquiries and questions from our business partners, providing support on new and existing initiatives, legislation, marketing reviews and other regulatory compliance functions as may be required. The incumbent must have a detailed knowledge of the applicable compliance requirements, industry issues and be familiar with insurance and group benefits generally to develop solutions that meet business needs. In this role, the Compliance Consultant will interact with our business partners, management in the health and dental benefits and disability areas. They will also have regular interaction with our privacy Office, other members of our compliance team and legal counsel. Responsibilities: Develop, implement, and maintain compliance programs, policies, and procedures to ensure

that Group Benefits applicable regulatory requirements are met.

Support the marketing reviews and provide related approvals in accordance with Manulife policies and procedures.

Investigate situations where a compliance issue has been identified, and either resolve the problem or advance to the Compliance Director and/or the Chief Compliance Officer.

Investigate privacy issues in conjunction with the Privacy Office to provide advice and direction.

Respond to sophisticated compliance inquiries from all areas of the business unit and provide timely advice and creative solutions to address the needs of members, advisors, plan sponsors and Manulife, while satisfying regulatory requirements.

Assist with legislative analysis and impact assessments based on requests from the business relating to projects, initiatives, or new product lines. Develop, monitor, and deliver targeted employee training on compliance matters. Prepare self-assessments and other reports required by Divisional Compliance and Group Benefits management.

Develop, and carry out, assessment programs to ensure compliance controls are operating optimally.

Participate as a compliance representative on business initiatives and projects to improve compliance controls within Group Benefits.

Participate in Divisional discussions regarding compliance programs.

Draft documentation and supporting materials in support of audits and regulatory examinations and regulatory compliance incidents.

Participate as a compliance representative on industry and regularity committees on behalf of the Group Benefits compliance function

Participate in any other tasks that may be assigned from time to time.

What we are looking for

Strong compliance and/or legal experience in the insurance industry.

Law degree or auditing background would be considered an asset, but not required.

Compliance or Privacy designation or certification would be considered an asset, but not required.

Familiarity with AML / ATF policies

Experience and relationship with The Autorité des marchés financiers

Keen curiosity about reviewing, analyzing and interpreting legislation is ideal

Proven track record to think creatively and look for solutions.

Proven understanding of insurance products and procedures in various operational areas is an

asset.

Knowledge of applicable legislation and regulations is preferred

Ability to readily recognize and evaluate the impact of current or potential compliance issues.

Ability to quickly understand business processes and their risk implications, analyze sophisticated situations, reach appropriate conclusions, make practical recommendations and exercise good judgment in raising issues.

Excellent written and verbal communication skills, with the ability to simplify complicated messages.

Strong social skills, influencing and relationship management skills.

Ability to work with fluid and changing accountabilities.

Teammate who is willing to assist team members on projects and assist in sharing workloads when vital.

Can work independently and in a team environment.

Ability to deliver effective training on compliance issues and requirements.

Interacts optimally with management and counterparts in other business units.

Ability to interact with regulatory staff to ensure efficient handling of raised licensing issues.

Maintains collaborative relations with regulatory staff.

Ability to take ownership for compliance programs and operate ensuring compliance objectives are achieved.

Professional demeanour and adherence to a high ethical standard.

Ability to apply LAN and PC applications including: Windows, Microsoft Office, Excel.

The successful candidate will be required to communicate in English and French in order to support clients from various jurisdictions outside of Quebec.

What can we offer you?

A competitive salary and benefits packages.

A growth trajectory that extends upward and outward, encouraging you to follow your passions and learn new skills.

A focus on growing your career path with us.

Flexible work policies and strong work-life balance.

Professional development and leadership opportunities. Our commitment to you

Values-first culture

We lead with our Values every day and bring them to life together.

Boundless opportunity

We create opportunities to learn and grow at every stage of your career.

Continuous innovation

We invite you to help redefine the future of financial services.

Delivering the promise of Diversity, Equity and Inclusion

We foster an inclusive workplace where everyone thrives.

Championing Corporate Citizenship

We build a business that benefits all stakeholders and has a positive social and environmental impact.

About Manulife and John Hancock

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Asia, Canada, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, and wealth and asset management solutions for individuals, groups and institutions. At the end of 2022, we had more than 40,000 employees, over 116,000 agents, and thousands of distribution partners, serving over 34 million customers. At the end of 2022, we had \$1.3 trillion (US\$1.0 trillion) in assets under management and administration, including total invested assets of \$0.4 trillion (US \$0.3 trillion), and segregated funds net assets of \$0.3 trillion (US\$0.3 trillion). We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges, and under '945' in Hong Kong.

Manulife is an Equal Opportunity Employer

At Manulife/JohnHancock, we embrace our diversity. We strive to attract,developandretain a workforce that is as diverse as the customers we serve and to foster an inclusive work environment that embraces the strength of cultures and individuals. We are committed to fair recruitment,retention, advancementand compensation, and we administer all of our practices and programs without discrimination on the basis of race, ancestry, place of origin,colour, ethnic origin, citizenship, religion or religious beliefs, creed, sex (including pregnancy and pregnancy-related conditions), sexual orientation, genetic characteristics, veteran status, gender identity, gender expression, age, marital status, family status, disability, or any other ground protected by applicable law.

It is our priority to remove barriers toprovideequal access to employment. A Human Resources representative will work with applicants who request a reasonable accommodation during the application process.All information shared during the

accommodation request process will be stored and used in a manner that is consistent with applicable laws and Manulife/John Hancock policies. To request a reasonable accommodation in the application process, contact recruitment@manulife.com.

Salary & Benefits

The annual base salary for this role is listed below.

Primary Location

Montreal, Quebec Salary range is expected to be between

\$81,450.00 CAD - \$146,610.00 CAD If you are applying for this role outside of the primary location, please contact recruitment@manulife.com for the salary range for your location. The actual salary will vary depending on local market conditions, geography and relevant job-related factors such as knowledge, skills, qualifications, experience, and education/training. Employees also have the opportunity to participate in incentive programs and earn incentive compensation tied to business and individual performance.

Manulife offers eligible employees a wide array of customizable benefits, including health, dental, mental health, vision, short- and long-term disability, life and AD&D insurance coverage, adoption/surrogacy and wellness benefits, and employee/family assistance plans. We also offer eligible employees various retirement savings plans (including pension and a global share ownership plan with employer matching contributions) and financial education and counseling resources. Our generous paid time off program in Canada includes holidays, vacation, personal, and sick days, and we offer the full range of statutory leaves of absence. If you are applying for this role in the U.S., please

contact recruitment@manulife.com for more information about U.S.-specific paid time off provisions.

About Us We are a leading financial services provider committed to making decisions easier and lives better for our customers and colleagues around the world. From our environmental initiatives to our community investments, we lead with values throughout our business. To help us stand out, we help you step up, because when colleagues are healthy, respected and meaningfully challenged, we all thrive.

We offer work that challenges and makes a difference within a flexible and supportive environment, so you can help make decisions easier and lives better for our customers.

We're proud of our accomplishments and recognitions. Recent awards include:

Best Place to Work in Asia-Pacific 2022

Best Place to Work for LGBTQ Equality 2022

To receive our latest job opportunities directly to your inbox, create an account or sign in and

navigate to the 'Job Alerts' section located in the top right corner of the page. From there, you can sign up to receive job alerts.

Discover how you can grow your career, make impact and drive real change with our Winning Team today at www.manulife.com/careers.#J-18808-Ljbfrr

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